

MOTION BY SUPERVISOR DON KNABE

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As the County sees continuing budget challenges for the foreseeable future, it must look to all areas to improve the efficiency of government services. An area that many other government entities are reviewing for cost effectiveness and efficiency is Information Technology (IT). The potential for cost savings in and through IT covers many areas, including:

- Technology procurements
- Utilization of IT resources
- Management of IT assets
- Improvement in service levels
- and others.

Over the past several years, the Board approved several large IT policies to enhance cost-effectiveness and build on its existing infrastructure.

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BURKE	_____
YAROSLAVSKY	_____
ANTONOVICH	_____
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Several organizations throughout the United States have been able to identify savings of 10% to 25% in IT while improving the quality and reliability of IT services through IT Optimization. These benefits take time to achieve, but are possible given the current state of technology and maturing IT practices and processes.

Therefore, I propose that the Office of the Chief Information Officer (CIO) lead an IT Optimization effort at the County, working closely with County agencies and departments to assess opportunities for improvement and cost savings in areas such as:

- Infrastructure, e.g., networks and data centers
- Procurement and contracts, e.g., potential economies of scale in hardware/software licensing
- Process (Operational and Development), e.g., application development and maintenance processes, asset management, and others
- Management , e.g., project management, resource management

The objective of the assessment is to determine the potential benefits of IT Optimization, the actions that would need to be taken, and the investments and timeframes to realize the benefits.

I, THEREFORE, MOVE that the Office of the CIO lead an IT Optimization assessment with the following parameters:

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1. Assessment to be done with the full cooperation of all County agencies
2. Opportunities for cost savings and efficiency/effectiveness benefits to be identified: a) at the County-wide enterprise level; and b) in specific agencies/departments with IT budgets over \$1 million annually.
3. To be completed within three months reporting back to the Board
4. Utilization of knowledgeable and objective third parties from industry to provide expertise, benchmark comparisons, and industry best practices.

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